

BS EN ISO 9001 / BS EN ISO 13485 / BRC Packaging Materials Issue 6

Our Statement of policy is:

- to provide a quality product and service to our customers.
- to set business objectives, measure performance and take corrective and preventive actions as required.
- to monitor and measure customer satisfaction and service levels.
- to maintain a training programme that ensures:
 - » this policy is understood, implemented and maintained at all levels within the company.
 - » the objectives of the business are supported
- to where possible, continually improve our products & services.
- to maintain compliance to BS EN ISO 9001, BS EN ISO 13485 and implementation of BRC Global standard for Packaging Materials (Issue 6) and ensure the continued effectiveness of the quality management system.
- to maintain conformity to relevant directives and regulations including but not limited to:
 - » Medical Devices Directive 93/42/EEC as amended by 2007/47/EC and Medical Devices Regulation (EU) 2017/745
 - » Personal Protective Equipment Regulation (EU) 2016/425
 - » Food Contact Regulation EU 1935/2004
- to ensure that adequate resources and infrastructure are in place to meet the business objectives.
- to review the policy periodically to ensure ongoing suitability.
- With regards to PPE regulated products, this company undertakes to supply only safety equipment that fully complies with the standards and regulations and claims made relating to those products. Where appropriate, this company will maintain up to date technical files and associated documentation to ensure that regulatory compliance information can be supplied upon request. Where products are sourced from external organisations which hold technical files relating to the products being offered, this company will request confirmation that these files are current, complete, contain appropriate conformity assessment information and, where relevant, regulatory compliance certificates and will take all necessary steps to confirm the validity of the compliance documentation held by that external supplier in respect of the products being sourced.
- This policy is communicated through the company shared drive, company website (www.polycohealthline.com) and company notice boards, and forms part of the induction training programme.

Approval Signature:



Approval Name:
David Greenwood

Position: Director