

BS EN ISO 9001 / BS EN ISO 13485/BRC Issue 4

Our Statement of policy is:

- to provide a quality product and service to our customers.
- to set business objectives, measure performance and take corrective and preventive actions as required.
- to monitor and measure customer satisfaction and service levels.
- to maintain a training programme that ensures:
 - » this policy is understood, implemented and maintained at all levels within the company.
 - » the objectives of the business are supported
- to continually improve our products & services.
- to ensure compliance and effectiveness of the company Quality Manual and operating procedures to not only meet but exceed relevant national and international standards.
- to maintain our registration to BS EN ISO 9001, BS EN ISO 13485 and BRC Global standard for consumer products (Issue 4) and ensure the continued effectiveness of the system.
- to maintain conformity to relevant product conformity directives and regulations including:
 - » Medical Devices Directive 93/42/EEC as amended by 2007/47/EC
 - » Personal Protective Equipment Directive 89/686/EEC
 - » Food Contact Regulation EU 1935/2004
- to ensure that adequate resources and infrastructure are in place to meet the business objectives.
- to review the policy periodically to ensure ongoing suitability.

Approval Signature:



Approval Name:

David Greenwood

Position: Director